

HowTo 01 - Setting up an Intinor system

From DHCP to static IP and management via web browser

INTINOR

WE ARE DIREKT

For more information please visit
<http://www.intinor.com>

Power up the system with **no** RJ45 / ETH-cable connected yet

1 Confirm you are in DHCP – dynamic IP address mode (we ship in DHCP-mode)

Push: green button on front panel
Navigate to: network
Step down: Dynamic IP
Confirm: push green button to activate DHCP
Confirm: push green button

2 Connect the RJ45-LAN cable to IP1

3 Switch to a static IP (needed for Direkt router/receiver NAT / port-forwarding, DMZ etc. Dirket Link encoders may stay in DHCP)

Push: green button
Navigate to: network
Step down: Static IP
Enter: IP-address, subnet, gateway, DNS (e.g. 8.8.8.8)
navigate: up+down for „digits“, left+right for „position“, green to confirm
go to : Activate „Static IP“ + confirm
Connect: connect the RJ45-LAN cable to IP1
Go to: network
Navigate: current IP – is it OK?
Navigate: Test internet conn. + confirm

4 Open browser interface locally (your PC must be in the same LAN)

Open: browser
Type: <https://IPaddress>
Enter: admin / 1234

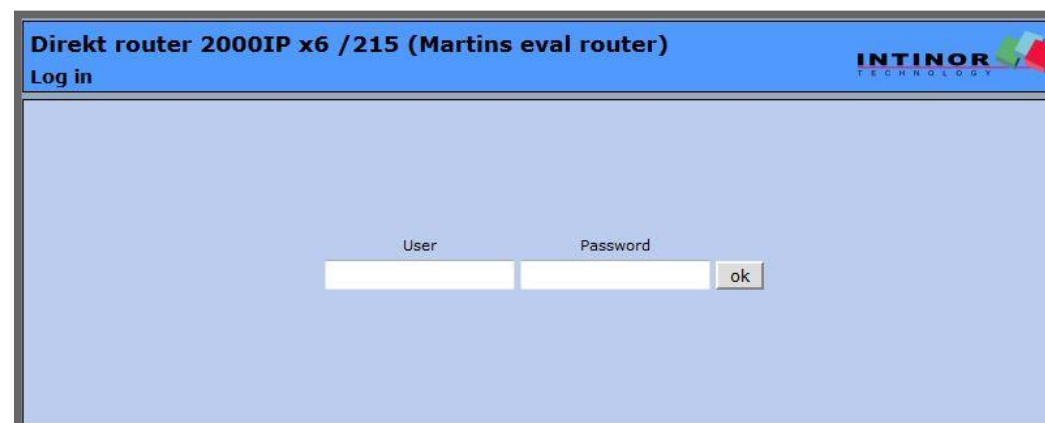
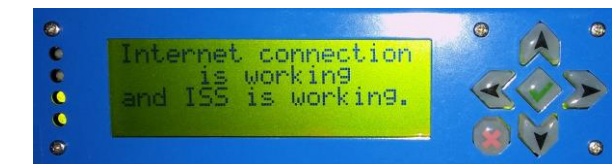
Get an online session via skype or teamviewer

Skype: martin.weberatintinor

Or call +49-176-231 322 65

All the best

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HowTo 02 – Get started - Ports to be opened – Access ISS

Please show this to your IT-department before getting started

For more information please visit
<http://www.intinor.se/en/>
<http://www.intinor.se/en/products/direkt-router/>

Before going WAN using ISS Intinor Stream Statistics to remote manage units some ports need to be opened to allow communication.

1 Get these ports opened by your IT-department before using a Direkt router or receiver:

Upgrades	TCP	9022	outgoing	upgrade-direkt.intinor.se
ISS	TCP	22017	outgoing	iss.intinor.se
Streams	Both	any	TCP+UDP	e.g. UDP and TCP port 6010/6020/6030 etc. forwarded to a specific static IP for any webcast/RTMP-ingest/pull
RTMP	TCP	1935		

2 If you can manage the router settings yourself

go to: web interface of router
 enable: NAT / port forwarding if needed
 forward: incoming ports 6010/6020/6030 etc. to the static IP of e.g. your Direkt router/receiver

3 Using ISS

Browser: iss.intinor.se
 Enter: login + password
 check: there is no „red http“ showing in ISS
 in case yes = please open port 22017

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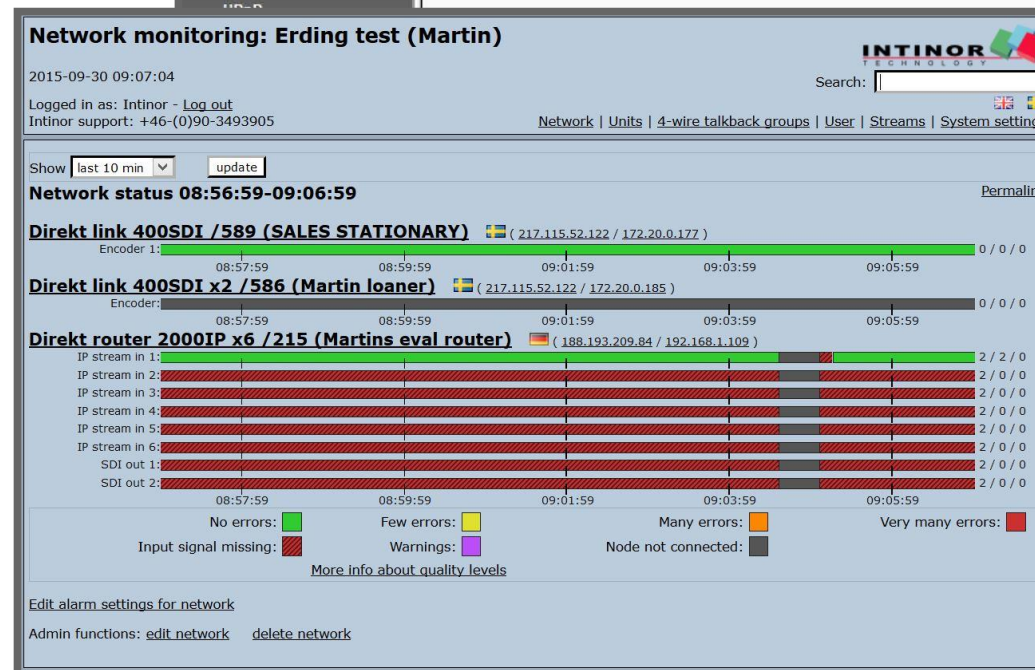
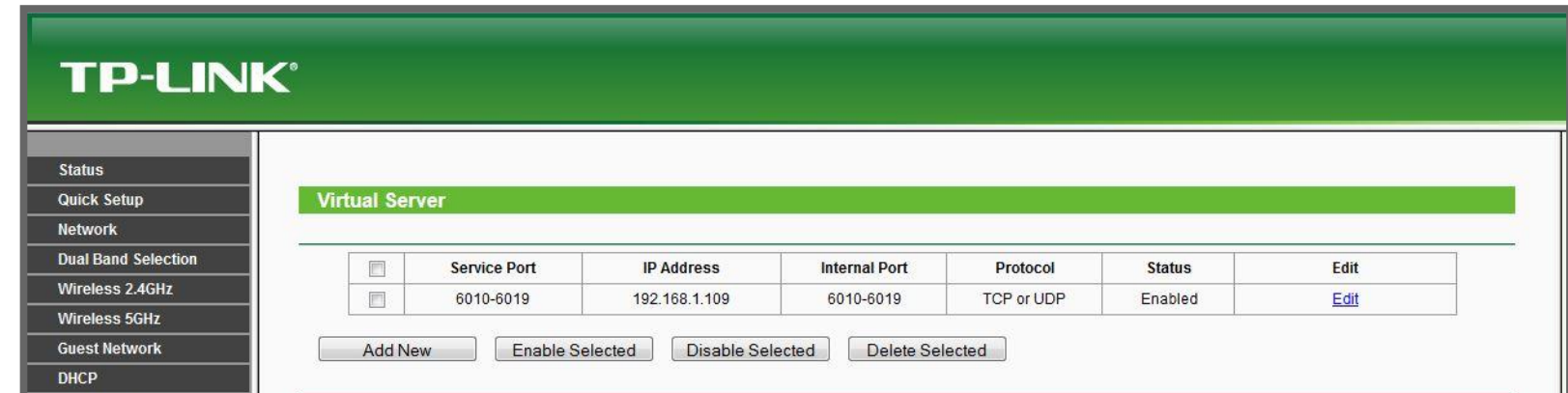
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HowTo 03 - How to do a DMZ (get an external IP address)

Make sure you have changed the password

Please read about the concepts for a DMZ
https://en.wikipedia.org/wiki/DMZ_%28computing%29

Why would you want an Intinor system to be in a DMZ?

- 1) Direkt Link encoders allow „TCP-requests – no port-forwarding needed
 - 2) Direkt Routers / receivers can receive streams with no port forwarding needed
- Good the evaluations, demos and testing to avoid IT-issues.

As the unit is available on the internet you need to change the password from „1234“ to a „more secure“ password

Assign a static IP to you Intinor system

front panel: go to network
Go to: Static IP (if you see a * / star go to current IP to read out the IP
Enter: IP, subnet, gateway and DNS (8.8.8.8) and confirm
check: go to **Current IP** to confirm your settings are correct.

1 Check your WAN-IP address

browser: <https://www.whatismyip.com/>
example: 188.195.162.202
Router: go to status of your router (you will see the same WAN IP-address)
ISS: go to ISS (WAN IP-address + internal IP address)

2 Open the router management browser interface

open: 192.168.1.1 (just an example)
go to: Forwarding / DMZ or similar
Assign: assign a DMZ to the static IP of your Intinor system (192.168.1.109)
Browser: open your intinor system via external IP: <https://188.195.162.202>

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The screenshot shows the WhatIsMyIP.com website. The main heading is "Your IP Address Is:" followed by the IP address "188.195.162.202" which is highlighted with a red box. Below this, there is a "My IP Information" button. To the right, there is a "WDS Status: Disabled" section. Below that, there is a table of network information:

MAC Address:	C4:E9:84:70:21:4C
IP Address:	188.195.162.202(Dynamic IP)
Subnet Mask:	255.255.255.0
Default Gateway:	188.195.162.254
DNS Server:	85.109.164.101 85.109.164.225

Below the table, there is a section titled "(Martins eval router)" with a red box around the IP address "188.195.162.202 / 192.168.1.109".

The screenshot shows the TP-LINK AC750 Wireless Dual Band Gigabit Router management interface. The main heading is "DMZ". Below this, there is a "DMZ Status:" section with radio buttons for "Enable" and "Disable", where "Enable" is selected and highlighted with a red box. Below that, there is a "DMZ Host IP Address:" field with the value "192.168.1.109" entered and highlighted with a red box. A "Save" button is located below the field. On the right side, there is a "DMZ Help" section with text explaining the DMZ host feature and a list of steps to assign a computer or server to be a DMZ server:

1. Click the **Enable** button.
2. Enter the IP address of a local PC that is set to be DMZ host in the **DMZ Host IP Address** field.
3. Click the **Save** button.

HowTo 04 – How to access the unit – part #1

Make sure you have changed the password

There are several ways to remote control the unit – see the next pages for all options

❶ via ISS = Intinor Stream Statistics

<http://intinor.com/products/iss-intinor-stream-statistics/>

please search for an email labeled „[ISS] ISS user assigned“ - you will see:

url: iss.intinor.se
login: your email address
password: generated by ISS

the ISS-system-admin will see your request to remote control the unit and has to approve this via the ISS-GUI or via front-panel of a given unit – this is a security feature. For „direct access without confirmation“ system-administrators can submit a list of email-addresses and users. This can be done „per unit“ with user-rights such as „admin, operator, observer“.

User rights per unit:

Please change default-admin = admin:1234 to a new password

create individual user-specific logins+passwords

when clicking on remote control icon

- a) when icon is red: user needs approval by administrator
- b) when icon is green: user has rights to remote access with his personal login+password – also see HowTo #01

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Network monitoring: Martin_evaluation_delay test INTINOR

2020-02-26 09:23:19 Search:

Logged in as: [Intinor](#) - [Log out](#) - [\[Drop admin\]](#) 🇬🇧 🇸🇪

Intinor support: +46-(0)90-3493905 [Network](#) | [Units](#) | [4-wire talkback groups](#) | [Users](#) | [Streams](#) | [System settings](#)

Show [Permalink](#)

Network status 09:13:15-09:23:15

Direkt router rack x6 /810 (ready for KASAT too) 🇩🇪 (95.91.239.56 / 192.168.0.1) 🟢 **1 alarms!**

Enc 1 - PGM: 0 / 0 / 0

Enc 2 - Muktivie...: 0 / 0 / 0

09:14:15 09:16:15 09:18:15 09:20:15 09:22:15

Remote control

No errors: ■ Few errors: ■ Many errors: ■ Very many errors: ■

Input signal missing: Warnings: ■ Node not connected:

[More info about quality levels](#)

[Edit alarm settings for network](#) [Show unit list](#)

Admin functions: [edit network](#) [delete network](#) [add network](#)

Direkt router rack x6 /D00810 (ready for KASAT too) INTINOR

Log in

User Password

HowTo 05 – How to access the unit – part #2

Make sure you have changed the password

There are several ways to remote control the unit

② Via static IP

covered in HowTo #01

③ Via IP2 in management mode

The ETH-port „IP2“ per default is in management mode, allowing you to use an ETH-cable to connect your laptop to IP2 on the back of the unit and receive an IP-address when your laptop is in dynamic mode. Please note there is a DHCP-server behind IP2 when used in management mode. Never connect to your LAN to avoid conflicts.

front panel: read-out the current IP for IP2 (which might be 172.50.99.1)

Browser: enter: <https://172.50.99.1>

GUI: enter login+password

when there is no front-panel on a system such as Direkt router lite

Windows: use the Windows „command prompt“ or similar

enter: ipconfig + hit „ENTER“

read-out: IP-address of laptop

Browser: IP-address ending with xxx.xxx.xxx.1

Via IP2 when in static mode

front panel: read-out the current IP for IP2 (which might be 192.168.1.x)

Browser: enter: 192.168.1.x

⚠ Via external IP with https = 443 port forwarding

a port 443 forwarding to the static IP of a system must be enabled in the „IP-router“

Browser: enter „https://external-IP“

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```
C:\Users\Martin>ipconfig
```

HowTo 06 - How to „pull / request“ a stream using TCP or SRT protocol

Monitor your streams from a PC or Laptop/smartphone

Intinor provides a Direkt Router with an external IP address on 213.115.198.66 to „pull a stream via TCP or SRT“ protocol. **There is content playing for you 24/7/365.**

1 With VLC

open: network stream
Copy+Paste: tcp://213.115.198.66:7150
srt://213.115.198.66:7152

Requesting/pulling a stream via TCP or SRT protocol is allowed in most networks. Therefore „requesting a stream via TCP/SRT“ is **an easy way to test..**

2 With Direkt router or Direct receiver

open: browser interface
Enter: login + password
Go to: Active Settings
Go to: IP stream in 1
check: 2 TCP (request) on 213.115.198.66 on port 7150
SRT is a paid option/license use port 7152
confirm: by hitting return-key or scroll down and push the button
Go to: 3 show inputs status to see a thumbnail of the stream
(this is a feature that needs multiview or an encoder to be enabled)

You may not just pull a test stream from an Intinor-hosted Direkt router in sweden, but your own Direkt link encoder/receiver/router too. Please activate as seen in the screenshot

3 Output on SDI#1 or SDI#2

when you have a Direkt receiver / router
(Direkt router needs to have an SDI-card)

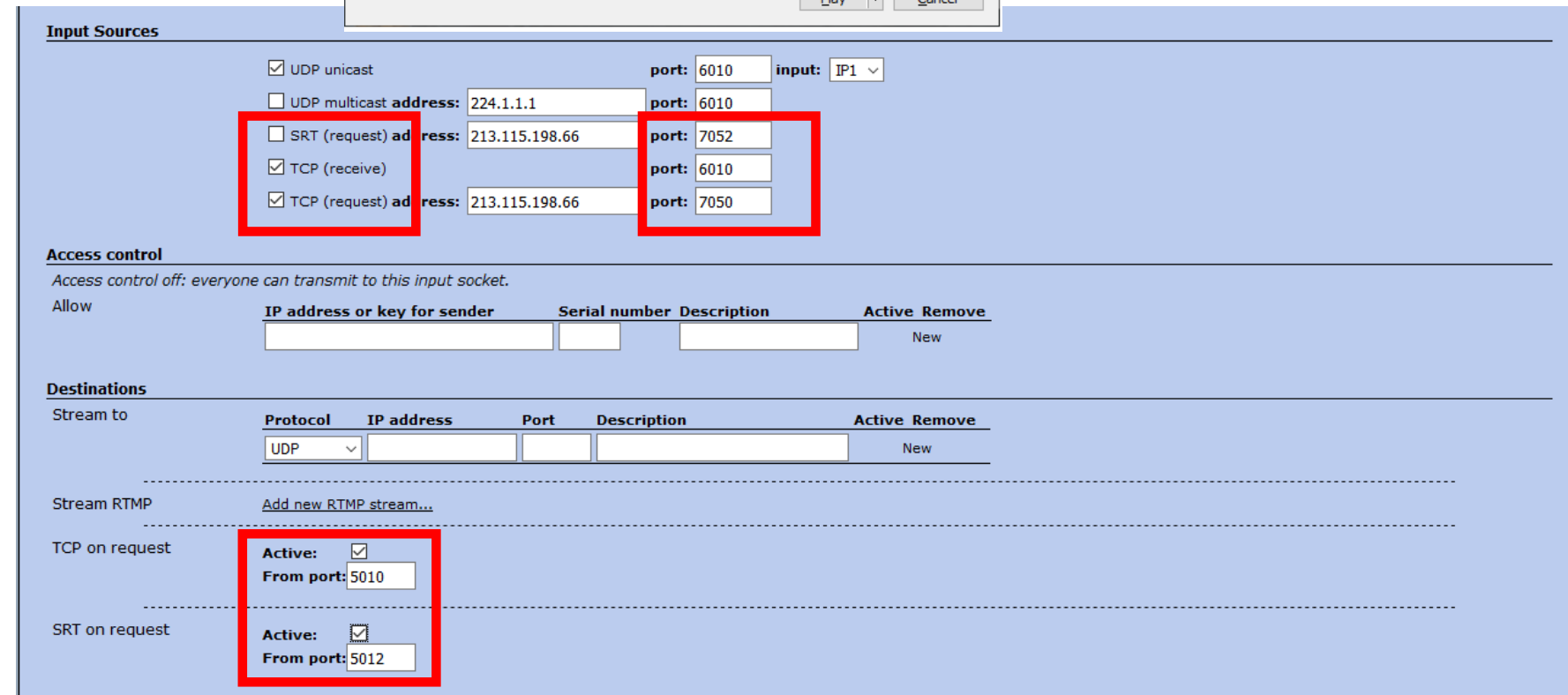
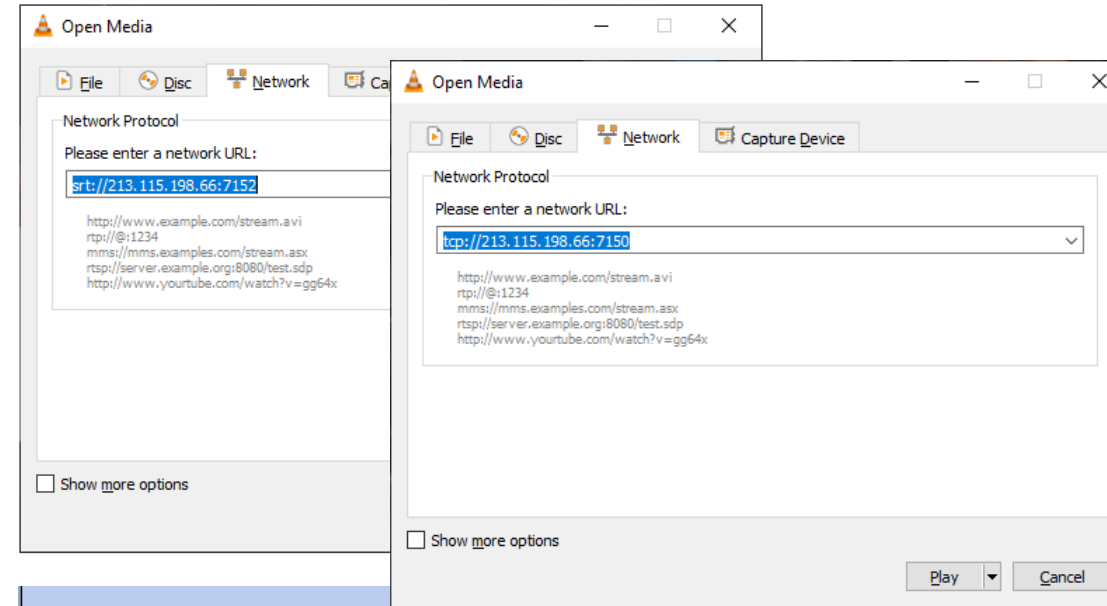
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HowTo 07 – getting prepared for 24/7

Assign alarms in ISS

There are several ways to remote control the unit

❶ **Via static IP**
covered in HowTo #01

❷ **Via IP2 in management mode**
The ETH-port „IP2“ per default is in management mode, allowing you to use an ETH-cable to connect your laptop to IP2 on the back of the unit and receive an IP-address when your laptop is in dynamic mode. Please note there is a DHCP-server behind IP2 when used in management mode. Never connect to your LAN to avoid conflicts.
front panel: read-out the current IP for IP2 (which might be 172.50.99.1)
Browser: enter: <https://172.50.99.1>
GUI: enter login+password

when there is no front-panel on a system such as Direkt router lite

Windows: use the Windows „command prompt“ or similar
enter: ipconfig + hit „ENTER“
read-out: IP-address of laptop
Browser: IP-address ending with xxx.xxx.xxx.1

Via IP2 when in static mode

front panel: read-out the current IP for IP2 (which might be 192.168.1.x)
Browser: enter: 192.168.1.x

❸ **Via external IP with https = 443 port forwarding**

a port 443 forwarding to the static IP of a system must be enabled in the „IP-router“
Browser: enter „https://external-IP“

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The screenshot shows the Intinor web interface for 'Martin_evaluation_delay test'. The top navigation bar includes 'Network | Units | 4-wire talkback groups | Users | Streams | System settings'. The main content area displays 'Network status 09:13:15-09:23:15' with a red box highlighting the unit 'Direkt router rack x6 /810 (ready for KASAT too)'. Below this, a table lists various alarm settings:

Alarm	Settings
Remote control	remote cont
Edit	edit
Unit info	unit info
Debug dump	Create and

The 'Hardware alarm' section is expanded, showing the following settings:

- Hardware alarm active: Test
- Temperature alarm threshold: 75 °C
- Threshold for temperature alarm recovery: 65 °C
- Fan alarm threshold: 100 RPM
- Threshold for fan alarm recovery: 500 RPM
- Memory alarm threshold: 5 % free
- Threshold for memory alarm recovery: 10 % free
- Email addresses: support@intinor.se,
- Telephone numbers for SMS messages:
- Send message when alarm is reset:

The 'Connection alarm' section is also visible:

- Connection alarm active: Test
- No connection time period to set off alarm: 10 minutes
- Connection reestablished time period for alarm: 5 minutes

HowTo 08 – assigning user rights

User rights per system

1 administrator password

please go to system-password

2 user rights per user

please go system-users
assign individual password per user
assign individual rights per user

when a project is finished or when a user leave the organisation you can easily delete the user.

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Via ISS as admin
Direkt router rack x6 /D00810 (ready for KASAT too)
Change password

Router panel Video mixer Status Active settings Profiles System Support Files

System settings Firmware Data costs Password Users

New password for 'admin'

New password:
Verify new password:

Old password for 'admin'

Your old password:

Change password

Via ISS as admin
Direkt router rack x6 /D00810 (ready for KASAT too)
Add new user

Router panel Video mixer Status Active settings Profiles System Support Files

System settings Firmware Data costs Password Users

Add new user

Username:
Password:
Verify password:

Main role: user

User permissions:

Media bank: user
Recording: user
Test picture: user
Encoding settings: user
SDI in 1: video administrator
SDI in 2: video administrator
IP stream in 1: video administrator
IP stream in 2: video administrator
IP stream in 3: video administrator
IP stream in 4: video administrator
IP stream in 5: video administrator
IP stream in 6: video administrator
Video mixer: video administrator